

ONE SERVICE OR A BUNDLED CONTRACT PACKAGE? CHANGE THE INHERENT PERSPECTIVE BECAUSE IT ALL BEGINS WITH FINDING A PARTNER THAT WORKS AS AN EXTENSION OF YOUR BUSINESS, SHARES AND RESPECTS YOUR CORE VALUES AND PROVIDES SOLUTIONS THAT MEETS YOUR NEEDS, EXCEEDS YOUR WANTS AND DELIVERS ON YOUR DEMANDS. THIS IS THE SPREE WAY AND WE ESTABLISH VALUE IN MANY AREAS OF OUR SERVICES AND SOLUTIONS, BUT WE NEVER COMPROMISE THE EFFORT REQUIRED TO GET THERE. WITH A 98% CUSTOMER RETENTION RATE, IT IS CERTAINLY TESTIMONY TO THE SATISFACTION OF OUR CUSTOMERS AND THE QUALITY IN WHICH WE DELIVER OUR SERVICES EACH DAY.

CREATING TOMORROW

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CUSTOMER CARE

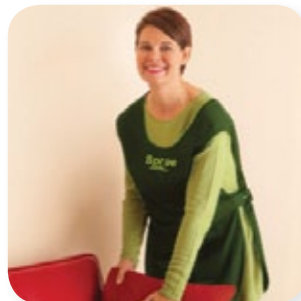
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Multi-Skilled Services

Spree
enterprise

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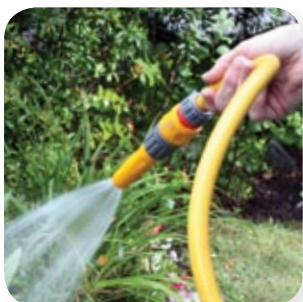


Our **Multi-skilled Services** provides a one stop solution for all your facilities non-core soft service maintenance, resulting in substantially reducing operating cost by eliminating the need to coordinate and manage multiple contractors and relying on a single multi-skilled technician who plays a integrated role in servicing the facility.

Our specialised service operative is put through a proprietary training course specifically designed for Spree.

At the successful course graduation, our employees are granted a multi-skilled operative certificate and equipped with knowledge, know-how and training to execute multiple soft non-core services covering:

- Cleaning
- Gardening
- Washer replacement
- Toilet unblocking only (Excluding Licensed Plumbing Works)
- General handyman such as small repair works, painting and touch ups.



The Concept In Action.

Essentially one person has the skill set to perform all the day to day soft service facility tasks. Your facilities can either house a single multi-skilled service operative or a resident team of multi-skilled operatives, depending on the scope, nature and size of your facilities. For instance many of our high rise apartment buildings house a live-in multi-skilled service operative, whilst the smaller shopping centres house teams of 2 to 4 multi-skilled service operatives. We also provide hotels with a facility and care taking service that enables them to concentrate on the core business whilst we look after their back end operation.

Overall the **multi-skilled service** concept has produced incredible benefits for our customers and in particular enormous cost savings. Our **multi-skilled services** are not a standard package, so we have the flexibility of designing a tailored solution that best suits your specific needs.

Call us today on **1300 787 880** to discover how Spree Enterprise can provide a **Multi-skilled Services Solution** to suit your needs.

