



Our Approach to Quality, OH&S & Environmental Management

Spræe
enterprise

CREATING TOMORROW

At Spree we are all about Quality

Spree's commitment to quality all started a decade ago when it obtained ISO 9001 quality system certification. Today we are continually conducting workshops and improvement planning sessions to develop innovative management systems that deliver a much greater customer experience.

Today our approach and attitude to **Quality & Continuous Improvement** is just part of our DNA. We view quality as an overall experience, which involves key objectives that are aligned with our vision, mission and values. It also prescribes a systematic control of activities to ensure the needs and expectations of our customers are met.

We are committed to safety in everything we do. It is our responsibility to provide a safe and healthy work environment for everyone. This commitment also extends to all facets of our organisation's operations, ensuring that we always strive to maintain environments free from injury, illness or property damage.



Health & safety within the workplace is a vital factor in the planning and implementation of any project Spree is involved in.

Our safety committee meets on a quarterly basis to discuss operational safety requirements and brainstorm how we can improve the safety of operations.



'Safety's not just a procedure. It's a state of mind.'

Promoting and maintaining good OH&S is a collective responsibility of our management and service staff alike. We conduct programmed performance reviews on a regular basis that include revision and training in workplace health and safety to ensure that everyone remains mindful of their risks and responsibilities.

Spree recognises its moral and legal responsibility to provide a safe and healthy work environment for employees, contractors, customers and visitors. This commitment also extends to throughout our organisation's operations, by ensuring that we do not place the local community at risk of injury, illness or property damage.

Our Safety Committee meets on a quarterly basis and the agenda items include reviews of Site Safety Inspections and Tool Box meeting recommendations. We distribute any new ideas and improved process to all our employees, ensuring that all up to date information is communicated efficiently.

In March 2011, we furthered our commitment to ensuring our workplace safety and environmental practices would be enhanced by appointing ISO-QUEST to assist with a complete system overhaul for preparation of our certification to OH&S AS 4801 & Environmental Management ISO 14001. With all things going to plan we anticipate that we will be certified under the current standards by April 2012.

Quality Certification.

Spree is currently certified to the ISO 9001 - an internationally-recognised standard for the quality management of businesses. The ISO 9001 applies to the processes that create and control the services Spree delivers. It prescribes systematic control of activities to ensure that the needs and expectations of customers are met. It demonstrates the existence of an effective quality management system that satisfies the rigours of an independent, external audit. The ISO 9001 accreditation also motivates staff by defining their key roles and responsibilities. Most importantly it shows Spree's commitment to quality, customers, and a willingness to work towards improving efficiency.

Spree is also currently undergoing development of an Occupational Health & Safety AS4801-accredited management system. The overall aim of this being to support the achievement of the highest levels of OH&S performance through systematic elimination of workplace risks. Such a system is designed to lead to a reduction in workplace illness and injury - minimising the human and other costs associated with workplace accidents.



- Providing and maintaining safe plant, systems of work, and entry and exit from the workplace
- Providing and monitoring arrangements for the safe use, handling, storage and transport of all substances and materials
- At all times maintaining the workplace in a safe and healthy condition
- Providing adequate facilities to protect the welfare of all employees
- Supplying employees, contractors and customers with regular information, instructions, training and supervision to ensure safety
- Maintaining information and records relating to employees health and safety



Acknowledgement of Application

This may be used as evidence of the submitting of application

The Trustee for T & M Radevski Family Trust
trading as
Spree Enterprises Pty Ltd
ABN 77 478 349 267

having applied for

Certified Environmental Management System ISO 14001:2004 Certification

Application Number: CEM21765
Expiry Date: 31 July 2012

Vanessa Di Valentino
Business Development Co-ordinator
Date applied: 27 June 2011
SAI Global Limited
ABN 67 050 811 842



Acknowledgement of Application

This may be used as evidence of the submitting of application

The Trustee for T & M Radevski Family Trust
trading as
Spree Enterprises Pty Ltd
ABN 77 478 349 267

having applied for

Occupational Health and Safety Management System AS 4801:2001 Certification

Application Number: OHS21284
Expiry Date: 31 July 2012

Vanessa Di Valentino
Business Development Co-ordinator
Date applied: 27 June 2011
SAI Global Limited
ABN 67 050 811 842



‘WE MAKE STRATEGIC DECISIONS EVERY DAY THAT ENHANCE THE VALUE OF OUR SERVICE OFFERINGS, AND ALWAYS MAKE SURE THAT OUR DECISIONS IMPACT POSITIVELY ON OUR ENVIRONMENT.’

Our disappearing footprint.



Spree Enterprise strives to continually improve its environmental performance by making tactical and strategic decisions like introducing our **Go Clean Go Green™ program**. **Go Clean Go Green™** touches every one of our services by utilising the best in environmentally-sound products and equipment from Green Seal & Gecko certified suppliers. This, combined with the development of our green in-house processes, applications and training – and advances in things like citrus non-alkaline based chemicals and technology, alongside the microfiber cleaning clothes – means, in most cases, very little or no extra cost is involved in making facilities & workplaces healthier, cleaner, safer and greener.

‘Our commitment to all things green also extends to our employees and stake-holders – ensuring they also make a positive impact on our environment. By balancing the facets of our operation through initiatives in the reduction of pollution, waste minimisation and recycling, adopting water saving practices and power usage reduction programs we are making a collective effort with our clients to make the world a more sustainable place.’

Certification

Spree is in the process of certification to the Environmental Management **ISO14001** standard. This assists us in continually improving our environmental performance whilst complying with the law.



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